

Welcome to *Slacks* Travel  
We hope that you enjoy browsing through our new brochure and look forward to the pleasure of your company during 2012.

We are delighted to offer a mix of new ideas and traditional favourites to hopefully provide something for everyone. Floriade is back on the list after 10 years and check out the new Wheels and Wunderbar which should appeal to all those interested in something different. All our tours and holidays have been selected to give you some exciting and memorable experiences. After over fifty years in the travel and tourism business, we pride ourselves in providing the high quality and personal service that our customers expect.

The hotels on all our tours, ranging from large internationally recognised names to small family run businesses, have been selected for their guaranteed comfort and hospitality. In these testing economic times, our aim, as always, is to offer a wide range of affordable, value for money holidays.

Thank you to all our customers, old and new, for your loyal and valued support.

### TELEPHONE RESERVATIONS

Tel: **(01629) 582826** or **584192**

Fax Number: **(01629) 580519**

Email: [enquiries@slackscoaches.co.uk](mailto:enquiries@slackscoaches.co.uk)

Website: [www.slackscoaches.co.uk](http://www.slackscoaches.co.uk)

### OFFICE HOURS

Monday to Friday 9am to 5pm.

Saturday 9am to 12 noon.

Please note that on Saturdays only a limited service will be available in the office as it will be manned by a skeleton staff.

*We'd be delighted to meet you!*

Please call to see us at our  
**Travel Centre, Upper Lumsdale,  
off Chesterfield Road,  
Matlock DE4 5LB**

# Slacks

## Holidays by coach 2012



*When browsing our brochure please note that the contents are exempted from any errors and omissions.*

### TO MAKE A RESERVATION

We are happy to accept telephone bookings. These will be held for 7 days pending receipt of a completed Booking Form or letter of confirmation and deposit of £40 per person for British/Continental Holidays; £100 per person for Theatre Breaks; £165 per person for Channel Island Holidays; £215 per person for Collette Holidays; Fred. Olsen Cruise 10% of holiday price.

**PLEASE NOTE.** Holidays by air and cruises have their own special Booking Conditions and Booking Forms. Please ask for copies of these at the time of making a reservation.

### PAYMENTS

The following Credit Cards are accepted – Mastercard and Visa. Regretfully we are obliged to pass on the bank charges of 2% of the amount paid by Credit Card. We welcome payment by Debit Card - Delta, Switch and Visa Debit - at no extra charge.

**Cheques made payable to K. V. & G. L. Slack Ltd.**

Please make sure that you have read, and are familiar with, our 'Holiday Information and Booking Conditions' published on the centre pages of this brochure. Please note the limit per person of one medium sized suitcase weighing not more than 33 lbs (15 kilos) contained in paragraph 7.

**Good News!** We have arranged Holiday Insurance at special rates for passengers travelling with Slacks Travel during 2012.

Please read the note in paragraph 23 under the heading "HEALTH CONDITIONS". If insurance is required, premiums should be paid at the time of booking (please add them to your deposit).

### **INCLUDED IN THE COST OF YOUR HOLIDAY:**

- **Convenient, main road boarding points**

Bakewell, Rowsley, Darley Dale, Matlock, Wessington, Alfreton, Swanwick, Ripley, Heage, Belper, Duffield, Allestree, Derby and Burton-on-Trent.

- **Free Feeder Services** to reduce the time spent picking up passengers – details are shown in the middle pages of this brochure.

**For customers unable to join our coach on our designated pick-up routes, on holidays of 5 days or more we may be able to collect you from close to home. An additional cost for this service may apply, please enquire at the time of booking your holiday.**

*Please note that our pick-up routes are organised according to demand 3 weeks before departure. Passengers booking later than this will need to select a boarding point from the ones already designated, which may or may not be on the Feeder Routes.*

- **Our luxury coaches** feature double-glazing, reclining seats, seat belts, forced-air ventilation, air suspension, radio/CD player and public address system. Those used on our longer European Holidays will usually include in addition, air-conditioning, toilet/washroom and hot drinks facility. Please see our Holiday Information & Booking Conditions, paragraph 8.

- **Wheel chairs and Mobility Scooters**

Transportation of wheelchairs and scooters is at the passengers own risk and we cannot be held responsible for any damage to them. Passengers must be able to assemble and dismantle their own scooters into no more than 5 pieces and each piece must weigh no more than 40lbs

- **Single occupancy**

On any holiday there are only a limited number of single rooms. When a single room is available it may be subject to a supplementary charge and this will be shown on the holiday page. Once all single rooms are sold we may be able to offer a double/twin room for single occupancy at a higher supplement.

- **Excursions by coach:**

8 day holidays - at least 3 half days & 1 full day.

7 day holidays – at least 2 half days & 1 full day.

5 & 6 day holidays - at least 1 half day & 1 full day (except the Christmas Holiday for which there is a special itinerary)

Shorter Breaks, European, Irish, Channel Island - please see appropriate page in the brochure.

*Please note that, in contrast with many operators who charge extra for excursions, our holidays include a selection of attractive half-day and full day outings at no extra cost. Please also note that the itineraries shown in this brochure are subject to amendment should local conditions and/or availability of events and attractions change prior to departure.*

- **All bedrooms are en suite with bath and/or shower**

- **Meals as described in the Holiday Descriptions in the brochure.**

- **VAT at current rate**

- **Financial Failure Insurance.** In accordance with "The Package Travel, Package Tours Regulations 1992" all passengers booking with K. V. & G. L. Slack Ltd. are fully insured for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of K. V. & G. L. Slack Ltd.

This insurance has been arranged by International Passenger Protection Limited and is underwritten by Insurers who are members of the Association of British Insurers.

- **Free Parking at our Travel Centre at Upper Lumsdale.** The area is covered by closed circuit TV and automatic security lights and cars are parked well away from the road. Please reserve your space at the time of booking. Please note that vehicles are parked at owners' risk.

*Please note that admission charges to places of interest, cost of boat trips, meals in transit etc., are not included in the holiday cost except as stated in the descriptions in the brochure.*

